



RUNNING EXAMPLE

Rhena goes from 1 to 6 agents between January and December 2027, and finds its rules only held for a single one.

1 THE RULE · WHAT NUMBERS CHANGE

RISK BECOMES SHARED

A single agent has an owner and a stop mechanism. Ten agents share a platform, a supplier, a model version. Risk stops being individual and one outage reaches them all.

AGENTS THAT TALK TO EACH OTHER

Two agents calling each other form a chain whose mandate nobody wrote. One's output becomes the other's input, and each supervisor sees only half the path.

2 WORKED EXAMPLE · RHENA · FLEET AT 31/12/2027

AGENT	CRITICALITY	MANDATE AND OWNER	SHARED DEPENDENCY
ANNA, level 1 home claims Europe	High	ACF-13 of 15/01, Ines Baumgartner	Model v3.4, Frankfurt platform
ANNA, US subsidiary	High	Local mandate of 01/07, Brian McDouglas	Model v3.4, Virginia platform
Chasing missing documents	Moderate	ACF-13 of 02/05, home claims unit	Model v3.4, Frankfurt platform
Fraud scoring at first notice of loss	High	None, being regularised (ACF-O6)	Shared claims database
Assigning adjusters across the network	Moderate	ACF-13 of 20/09, technical division	Frankfurt platform
Translating outgoing letters	Low	ACF-13 of 20/09, communications	External provider

3 CHECK WHEN RE-READING

THE RIGHT-HAND COLUMN

It says what falls together. At Rhena, 4 of the 6 agents depend on the Frankfurt platform, and the degraded mode (ACF-P11) has to be written once for the fleet. It says something else too: the first two rows carry the same model on two platforms, so a fix applied to one leaves the other untouched.

THE INVENTORY THRESHOLD

The day nobody can name every agent in service from memory, the inventory stops being a formality and becomes the only way to know what the organisation has delegated.

The first agent is governed by attention. The tenth is governed by inventory, or it is not governed at all.