



RUNNING EXAMPLE

Rhena applies this card to ANNA, its first-level home claims agent (maturity N2), owned by Dr Katrin Ostermann (DDAO).

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1 THE FIVE QUESTIONS · GOOD ANSWER VS WARNING SIGN

1 · BELOW THE CONFIDENCE THRESHOLD?

Escalation and stop demonstrated on 60 edge files, thresholds configurable · 2 / 2

2 · LOAD AT SCALE?

Bottlenecks named, production figures at a comparable volume · 2 / 2

3 · A REAL AUDIT LOG?

Signed trail, but no log of depreciation schedule versions · 1 / 2

4 · MODEL VERSIONING?

No written commitment on breaking version changes · 1 / 2

5 · LATENCY UNDER REAL LOAD?

Production latency disclosed, 3 European references · 2 / 2

2 VERDICT · TOTAL OUT OF 10

8 TO 10

8 out of 10 on 11/15/2026: vendor retained, written reservation on model versioning and on the absence of a schedule log.

4 TO 7

Push the vendor: demand the missing evidence

0 TO 3

Real governance risk: do not deploy at scale

The sales demo always shines; production is won on these five proofs.