



RUNNING EXAMPLE

Rhena applies this card to ANNA, its first-level home claims agent (maturity N2), owned by Dr Katrin Ostermann (DDAO).

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1 THE FOUNDATION (← ACF-05)

MODEL AND TESTED VERSION

v3.4, accepted on 14/01/2027.

COMPUTE AND HOSTING

The vendor, Frankfurt region for Europe, Virginia region for the subsidiary.

SUPPLIER JURISDICTION

Ireland for the European contract, parent company in Delaware.

CONTRACT EXPIRY

30/06/2029, yearly review on 31/03.

2 WHAT FALLS WITH IT · OURS OR THEIRS

THE DECISION

With us ☐ · with them ☒ · the model decides, we set the bounds

THE RECORD OF THE DECISION (← ACF-09)

With us ☒ · with them ☒ · daily copy in Cologne and in Charlotte

THE MEANS OF STOPPING (← ACF-07)

With us ☒ · with them ☐ · on both platforms since 04/30



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3 THE NOTICE WE ACTUALLY HAVE

BY LAW

Requisition: no notice. Two legal orders can order it, and not at the same moment.

BY CONTRACT

Expiry 30/06/2029, review on 31/03.

BY OUTAGE

Service commitment at 99.7%, penalties beyond.

BY UPDATE

The move to v3.4 was announced 4 weeks ahead. The schedule revision was announced to nobody: it did not come from the vendor.

One supplier carrying all three is no longer a contract, it is a dependency.