



RUNNING EXAMPLE

Lendari applies this card to Margaux, its after-sales agent (maturity N2), owned by Camille Roussel (DDAO).

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1 THE TRIGGER CONDITIONS (← ACF-07)

LENDARI CONDITION

Error rate above 2 % over a rolling 24 hours.

2 THE FIVE-STEP PROCEDURE · EACH STEP WITH A DESIGNATED OWNER

1 · DETECT

Automatic alert, 11/12 at 10:04.

2 · CONFIRM

Léa Fontaine confirms at 10:07.

3 · ACTIVATE

Camille Roussel triggers at 10:09.

4 · ISOLATE

IT cuts access at 10:11.

5 · CHECK

Human handover confirmed at 10:14, no customer left unanswered.



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3 THE QUARTERLY TEST

TEST DATE

11 / 12 / 2026

SIMULATED TRIGGER

Error rate raised to 3 % in pre-production

MEASURED CUT-OFF TIME

180 s

RESULT

☒ Compliant ☐ To be fixed

ACCESS

Camille Roussel and Hugo Bertin, two people.

The stop mechanism is not discovered on the day you have to press it.