



RUNNING EXAMPLE

Rhena applies this card to ANNA, its first-level home claims agent (maturity N2), owned by Dr Katrin Ostermann (DDAO).

PAGE 1/1

1 TOOL INVENTORY · READ VS ACT (← ACF-05)

CLAIM TRACKING

Read ☒ · Act ☐

POLICYHOLDER HISTORY

Read ☒ · Act ☐

SETTLEMENT ≤ €2,500

Read ☒ · Act ☒, within the cap

MESSAGE TO THE POLICYHOLDER

Read ☒ · Act ☒

BANK DETAILS

Read ☐ · Act ☐, never wired in

2 DATA PERIMETER

PERMITTED

Policy, notification, supporting documents, claims history.

FORBIDDEN

The policyholder's bank details, health data, any hosting outside the European Union.

3 REVIEW CONTROL

NEW ACCESS

On 05/09, full file access requested for the adjuster network's agent: refused, for want of a mandate.

FREQUENCY

Quarterly, by IT with the DDAO. Last review 30/09/2027.

You do not grant what the agent might need, only what it does need.